



Service Rates

For service work performed by our Service Personnel, we charge as follows:

1. Hourly rate – for the rated working time under 8 hours a day (7 am till 4 pm) on the basis of a 40-hour-working week – with the waiting time being considered as the working time:

EG-Standard: working time	EUR	65,00
travel time	EUR	65,00

Outside of Europe: additional charge of 25% is applicable

2. Extra charges for hours out of tariff, including working, travelling and waiting time:

a) Extra charge for overtime incl. Work and travel before 8 pm	25%
b) Extra charge for night work and travelling time between 8 pm and 7 am, as well as on Saturdays	50%
c) Extra charge for working and travelling on Sundays and national holidays	100%

3. Daily subsistences (are calculated for each employment, wether it is short (one-day)- or long-term employment):

a) One-day rate within Germany	EUR	26,00
b) Foreign countries	at actual	cost

4. Travel expenses:

All arising costs, which are in relation with the trip will be charged (also for parts and tools) at actual cost

Flat mileage allowance: car / km	EUR	0,75
Flat mileage allowance: truck (7,5t) / km	EUR	0,90

Transportation: Beerfelden to Frankfurt Airport	EUR	125,00
Transportation: Frankfurt Airport to Beerfelden	EUR	125,00
All other transportations	as per	expense

Our service technicians are allowed to add their travel time to the hour proof, after finishing their way back. This time will be also charged to you.

Overnight accommodation costs will be invoiced if working time including travel time of our service technicians is more than 10 hours a day; otherwise travel time and kilometer charges will be invoiced for the daily round trip to the service work location and back.

If the service technician stays at the customer's location and his service work continues during the following week, he is entitled to a round trip home at the weekend, which will be charged accordingly.

Payment:

Above prices are strictly net and due upon receipt of our invoice.

Retention of payment for any reason including netting of invoices is not acceptable.

Our personnel are not authorized to accept payment of any kind for services rendered.

The above prices are based on actual cost factors and subjected to the corresponding changes.

